

BILLING

Our water customers are divided into two water districts:

District 5:

Chambers Road, Arnot mall area, Consumer Square area and,

The Hamlet, County Route 64, Suburban Acres, Quail Hollow, Hibbard Road area and, Retirement Estates, Hunters Run, Brookwood Hills, Hickory Grove area

Water District 5 was created by combining the old water districts 1, 2, & 3. Account numbers start with 1, 2, or 3.

District 4:

Harris Hill Manor, account numbers start with 4.

The first digit of your account number identifies your District.

BILLING SCHEDULE

Meters are normally read the first week of the month and bills are sent out soon after. If we have problems in the distribution system, we may have to adjust this time. Now that we have a radio read system in place we do not anticipate any issues in getting meters read on a timely basis. Bills are due about 25-30 days later. All residential customers are billed quarterly. Commercial customers are billed monthly or quarterly, usually but not always, based on consumption.

For quarterly customers, the billing cycle is based on their account number.

The quarterly billing cycles are as follows:

Accounts starting with 1: Jan., April, July, Oct.

Accounts starting with 2: Feb., May, Aug., Nov.

Accounts starting with 3: March, June, Sept., Dec.

Accounts starting with 4: Jan., April, July, Oct.,